



Time Allowed: 3 Hours

Maximum Marks:100

Information Technology in Financial Services

Date: December 10, 2019

JAIBP (Stage-I)

Roll No:

Instructions:

- i. Attempt ALL questions;
- ii. Answers must be neat, relevant and brief;
- iii. In marking the question paper, the examiners take into account clarity of exposition, logic of arguments, presentation and language;
- iv. Read the instructions printed inside the top cover of answer script CAREFULLY before attempting the paper;
- v. DO NOT write your Name, Access No. or Roll No. etc. anywhere inside the answer script(s);
- vi. Candidates are advised not to mark any of the objective answer on the question paper, otherwise their paper will be cancelled;
- vii. Question Paper must be returned to invigilator before leaving the examination hall.

SECTION B: SUBJECTIVE

All the questions from Section B are compulsory.

(55 Marks)

Q1.

- A. What are special purpose computer and general purpose computer? Give example of each one. **(4 Marks)**
- B. List down the names of FOUR Operating Systems. **(2 Marks)**
- C. Operating systems are classified based on various parameters. Give brief in a single line on any FOUR classes of Operating Systems with example. **(4 Marks)**

Q2.

- A. A spread sheet is a computer application that simulates a paper accounting worksheet. What it displays on the screen? What FIVE benefits a user can get from the spreadsheet software? **(5 Marks)**
- B. List down TEN MS-Excel Functions commonly used in banks. **(5 Marks)**

Q3. List down different types of E-Commerce. Elaborate TWO of them with example. **(10 Marks)**

Q4. Elaborate Image based cheque processing. Give FIVE financial and operational improvement instructions have been made in Image based cheque processing. **(5 Marks)**

Q5.

- A. What is meant by Outsourcing? Explain with the help of an example. **(3 Marks)**
- B. List down FOUR common reasons why outsourcing is undertaken by banks. **(4 Marks)**
- C. List down THREE challenges of outsourcing. **(3 Marks)**

Q6. Define Cyber Crime. List down SIX cybercrimes. **(10 Marks)**

X ——— END OF PAPER ——— X